

恩
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林

永恒

Empyrean

Eternity



恩報林關懷

EMPYREAN CARE

殯儀配套 FUNERAL SERVICE PACKAGE

3 天 2 晚在喪府或殯儀禮堂的奠禮服務 – 土葬/火化

3 Days 2 Nights service at home or at parlour – burial/cremation

Consultation		临终咨询
1	24-Hour Careline for Consultation Pre / Post Demise	提供 24 小时临终/往生礼仪咨询热线
Embalment Handling & Encoffinment Service		遗体处理与入殓服务
2	Reporting Death and Obtaining Burial Clearance / Permit	申报死亡，代办领取死亡证书与下葬证明书
3	Securing Release of Remains	遗体接送
4	Decedent Care (Embalming / Dry Ice, Make up)	遗体护理服务（防腐，化妆）
5	Longevity Costume (1 set)	优质入殓用品（1 套）
6	(i) Burial : Premium Burial Casket (1 unit) (ii) Cremation : Cremation Service, Premium Cremation Casket & Cremation Urn (1 unit)	(i) 用于土葬：优质寿木（1 副） (ii) 用于火化：火化服务；优质寿木（1 副）；优质骨灰瓮（1 个）
7	Cremation and Retrieval of Ashes	火化與拾骨灰服務
8	Blanket (1 set)	被（1 套）
Preparation Of Memorial Ceremony		奠礼准备仪式
9	Canopy (2 unit x 20ft x 20ft) / standard parlour - Cooling Fan - 2 unit - Light - Table with Table Cloth (10 sets) - Plastic Chair with Cloth	特色大棚（2 个 x 20 尺 x 20 尺）/标准追思礼堂 - 冷风机 2 台 - 灯 - 附桌子与桌布（10 套） - 朔胶椅子与椅子布
10	Use of Majestic	特色庄严灵堂
11	Floral Ornament	灵堂花海装饰
12	Table and Casket Top Floral Decoration (1 set)	灵台及棺顶花饰（1 套）
13	Enlargement of Photograph	遺照放大服务
14	Decorated Photo Frame	精饰相框
15	Location Direction Placards and Lanterns	路向指标与示丧灯笼
16	Memorial Record Book	弔言礼簿
17	Use of Condolence Box	帛金箱（免费使用）
Coordination of Funeral Service & Memorial Ceremony		治丧协调与奠礼仪式
18	Professional Consultations & Supports Team (1 team)	专业治丧咨询及服务人员（1 组）
19	2 Nights Wake Service Worker (6pm - 10pm) - 2 pax	殡仪协调人员 2 晚（6pm-10pm）- 2 人
20	Use of PA System	音响系统
21	Confectionery Gift - maximum 200 pcs	糖果礼品（限 200 份）
22	Drinking Water (10 cartons)	饮用水（10 箱）
23	Peanuts (20 packages)	花生（20 包）
Funeral Procession Service		举殡服务
24	Sealing of Casket	大殓封棺
25	Service Team for Funeral Procession (1 Team)	举殡服务人员（1 组）
26	Use of MPV for Family	礼车（1 辆 - 单程使用）
27	EMSB Souvenir (40 Pieces)	恩报林精致礼品（40 件）
28	Use of Hearse	灵车（1 辆 - 单程使用）
Additional Products & Services		附加产品与服务
29	USB Flash Drive with photo (1 unit)	追思优盘（1 支）
30	Special Commemoration Video	特别纪念视频

Embracing Eternity,
a serene journey awaits,
reflecting the purity of love and the harmony of a
fulfilled life.



拥抱永恒 宁静的旅程在等待
映射出爱的纯粹与和谐圆满的人生

千古功勳，永志銘心
Eternal meritorious deeds, forever remembered.

Important Notes:

- a. The Funeral Service Package (FSP) price applies solely to the funeral service. Expenses for items such as burial plots, columbarium niches, tombstones, and other related costs are not included.
- b. The use of the standard parlour is subject to availability. Policies and procedures for parlour check-in may differ by location. Customers must agree to the specific policies of the location before checking in.
- c. The FSP is applicable only in Peninsular Malaysia. The funeral service location must be within a 35km radius (referred to as the "Restricted Territory") from either Empyrean Care Sdn Bhd or its associate company's service centre. Additional charge may apply for services held beyond this territory.
- d. The company shall not be responsible for any direct, indirect, or consequential losses should the specified hearse or vehicle become unavailable due to unforeseen or uncontrollable circumstances, provided that an alternative mode of transport is arranged.
- e. No refunds or returns for items included in the package are allowed under any circumstances.
- f. Additional nights of service and/or additional items are subject to additional charges.
- g. Any burial-related fees incurred at a cemetery or columbarium chosen by the customer, other than those under Empyrean Group's associated companies (hereinafter referred to as "the Said Cemetery or Columbarium"), shall be solely borne by the customer and must be settled directly with the management of the Said Cemetery or Columbarium.
- h. In the event of a conflict in interpreting the terms and conditions, the English-language version will be considered over the Chinese-language version.

条款条例:

- a. 此葬礼配套价格仅用于恩报林关怀有限公司葬礼服务。此价格不含墓地，骨灰阁，神主牌位以及墓碑建设费用。
- b. 标准追思礼堂履约使用将限制于当时当地情况调整。追思礼堂使用条款将因各别区域与地方的差异。顾客在使用购买配套须同意相关条款前，方可使用。
- c. 此殡仪配套仅马来西亚半岛使用。葬礼服务地点须位于恩报林关怀有限公司或联营公司距离范围不超于半径三十五公里。若超于上述局限范围，公司将根据实际服务地点计算额外须付相关费用。
- d. 若因本公司無法預見或無法控制的情況導致本契約所列交通或運輸工具無法使用，本公司將以其他方式代替，且无需承担任何责任。
- e. 在任何情况下都不允许对殡仪配套内包含的产品进行退款或退货。
- f. 如若顾客要增加殡仪配套以外的指定天数或产品，顾客即将支付额外的费用。
- g. 凡客戶選擇的安息地或靈骨塔（非由恩報林集團相關聯公司管理，以下簡稱「該安息地或靈骨塔」）所產生的其他安葬相關費用，均由客戶自行承擔，並直接與該安息地或靈骨塔負責單位洽付。
- h. 如果条款和条件的注释发生冲突，将以英文版本优先于中文版本。



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